



ERIE COUNTY COMMUNITY HEALTH CENTER

PATIENTS' RESPONSIBILITIES

- A patient has the responsibility to provide, to the best of the individual's knowledge, accurate and complete information about their current medical condition, medication usage, and medical history.
- A patient is responsible for reporting any unexpected changes in their condition to the responsible practitioner.
- A patient is responsible for asking questions when they do not understand their care, treatment, and service or what they are expected to do and for providing feedback about service needs and expectations.
- A patient is responsible for following the treatment plan recommended by the primary practitioner and for informing the practitioner if they believe the treatment plan cannot be followed. This may include following the instructions of nurses and other healthcare personnel involved in their treatment and keeping appointments made as part of their care.
- A patient is responsible for his/her individual actions if treatment is refused or treatment instructions are not followed, recognizing the effect of lifestyle choices and daily decisions on one's personal health and the possible outcome of their medical care.
- A patient is responsible for assuring that their financial obligations are fulfilled as promptly as possible.
- A patient is responsible for following the organization's rules and regulations concerning patient conduct and care, including compliance with the no smoking policy, appropriate conduct, and refraining from the use of any drugs or substances not prescribed or authorized by a physician.
- A patient is responsible for being considerate of the rights of other patients and facility personnel. A patient is responsible for being respectful of the property of other persons and of the facility, and for assisting in the control of noise.