Plumbing Inspection Program

Questionnaire

The Plumbing Inspection Program strives to continually improve customer service and accommodate the needs of the Plumbing Contractors using our services. To efficiently address any areas that are not meeting your needs or desires we request that you take a few minutes to fill out this questionnaire. Your input is essential for the continued improvement of the services we provide. Feel free to make any comments or suggestions on the back of this questionnaire.

Please honestly rate the following: With one the lowest score and five the highest score

Place an **X** in one box

	1	2	3	4	5
Ease in obtaining a Contractor Registration	☐	☐	☐	☐	☐
Ease in obtaining a Plan Review	☐	☐	☐	☐	☐
Ease in obtaining a Plumbing Permit	☐	☐	☐	☐	☐
Professional, Courteous and Respectful treatment by Clerical Staff	☐	☐	☐	☐	☐
Professional, Courteous and Respectful treatment by Administrative Staff	☐	☐	☐	☐	☐
Professional, Courteous and Respectful treatment by Inspection Staff	☐	☐	☐	☐	☐
Were inspections performed in a timely manor	☐	☐	☐	☐	☐
Ease in finding forms or information off our website	☐	☐	☐	☐	☐
How would you rate the overall performance of this inspection agency versus your experiences with other inspection agencies	☐	☐	☐	☐	☐

	Yes	No
Have you attended any of our continuing education classes	☐	☐

Were you satisfied with the curriculum provided in the classes	☐	☐	☐	☐	☐
Were you satisfied with the presentation of the information	☐	☐	☐	☐	☐